

What is Cutover?

Cutover is the process of transitioning the workflows, data and users from the current electronic health record system (EHR) into TogetherCare. In other words, cutover makes it possible to jump right into using TogetherCare. All the information you need about the current encounter with your patients will be in TogetherCare for you to continue to provide care.

The preparation for Cutover starts months prior to go-live but the majority of the work happens in the days leading up to being live on TogetherCare.

Backloading

Backloading is taking the current, active patient orders from our legacy systems and inputting it into TogetherCare. This happens at different times for ambulatory and acute departments.

Acute backloading begins the days leading up to go-live when documenting of all of the bedded patients and their information into TogetherCare. This information is continually updated with discharges and admissions to accurately reflect the current patient census.

Information includes:

- Height
- Weight
- Allergies
- Home medications
- Active orders

Leading up to go-live, the Cutover team works to keep the active orders for each patient in the census current in TogetherCare. Backloading will continue in this manner until the current EHR is turned off at midnight. At this time the data taken from the midnight data pull will be added to TogetherCare. Documentation on patients will continue on paper following downtime procedure. Paper records are backloaded into TogetherCare once the system is live.

Technical Cutover

An additional part of Cutover is referred to as Technical Cutover. This is the actual process of getting all of the systems, devices and interfaces needed to make TogetherCare work connected into the system. This part of Cutover includes all ambulatory, acute and third party applications.

Once these connections are made, TogetherCare goes live!