



A Member of Trinity Health

February 13, 2023

Dear Fellow Physicians and Colleagues,

With the upcoming transition to TogetherCare Epic we were recently notified that the ambulatory radiology interface that we currently have with St. Joseph's Imaging Associates will no longer be available. This change is necessary due to the national system-wide decision to remove the individual interfaces that existed between outside radiology groups across all the Trinity Health ministries. Recreating these individual types of interfaces on a 20 million patient database would produce excessive interface errors, create a new safety risk, and would quickly become unmanageable.

The new system for results reporting will affect ambulatory radiology studies only and will not impact any of the radiology work performed in the hospital. Any outpatient exams with critical results will continue to be communicated on a stat basis per our existing protocols.

Effective at Go Live on March 18th when an ambulatory radiology study is completed, the results will be electronically delivered to Epic OnBase, a portal where outside reports arrive before distribution. The reports will then be indexed and matched to the original order and subsequently transmitted to the ordering providers in-basket. To facilitate this process Databank, a vendor with significant experience assisting Trinity Health ministry's performing these tasks, will be available to provide the technical assistance necessary to complete the indexing and routing work. Specialized software is employed during this process to aid in sorting and routing the various reports which we estimate will allow turnaround times of 24 to 48 hours for most radiology study results.

Clinicians may prefer to access and review the actual radiology images for themselves. This will still be possible but will require separate access to iConnect. Anyone currently accessing the iConnect portal (iconnect.sjia.org) should be able to follow their routine login path. Anyone wishing to establish new access to the portal should refer to the attached documents. Questions on iConnect should be directed to Lauren Bellotti (LBELLOTTI@stjosephsimaging.com).

Our hope is that this will be a temporary solution while we work with our radiology colleagues to craft a long-term answer to the interface issues. We are optimistic that the plans in place will create a smooth transition as we pass through Go Live and beyond. We will evaluate the process regularly and resolve any deficiencies as they arise.

We appreciate your support and patience as we work to continue providing the high-quality and timely radiology services that all our clinicians have come to expect.

If you have any questions, please contact any one of us.

Sincerely,

Austin Tsai, MD
Medical Director for Informatics

Mark Baesl, MD
Chair, Department of Radiology

Philip Falcone, MD
Chief Medical Officer