



Trinity Health



TogetherSafe

Safety Scorecard Data

October 2022

TogetherSafe Scorecard

Workbook: TogetherSafe Scorecard (trinity-health.org)



System Scorecard

September 2022

- Scorecard Home
- Colleague Safety
- Patient Safety
- Safety Journey
- Download Data
- Glossary

Select locations

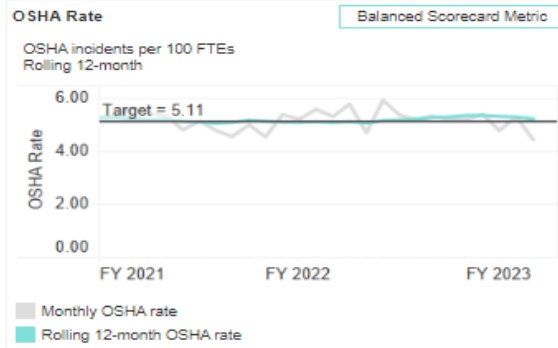
Balanced Scorecard locations

All locations

Select an RHM

All

Colleague Safety



Safety Journey

Safety Survey
Data available November 17, 2022

In this unit, staff speak up if they see something that may negatively affect patient care. My supervisor, manager, or clinical leader takes action to address patient safety concerns that are brought to their attention.

This organization cares about my safety in the workplace.

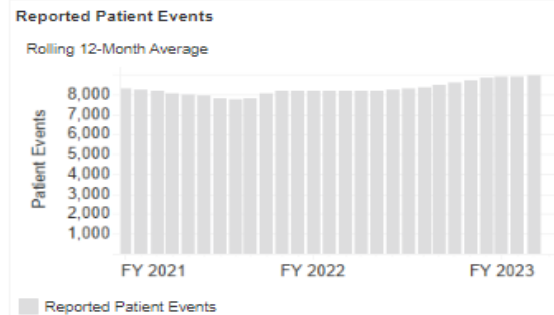
When errors happen in this unit, we discuss ways to prevent them from happening again. When staff makes errors, this unit focuses on learning rather than blaming individuals.

Colleagues Trained on Foundations of Safety
42,258 of 110,982 trained (38%)

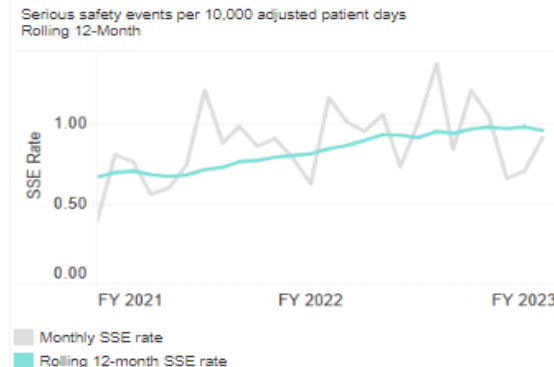
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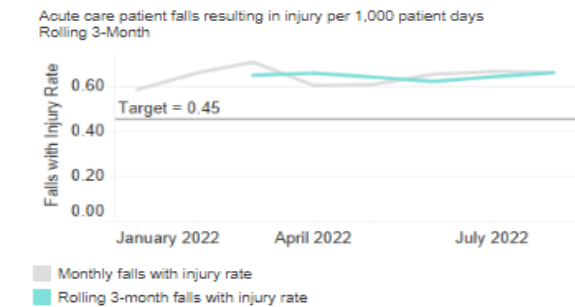
Patient Safety



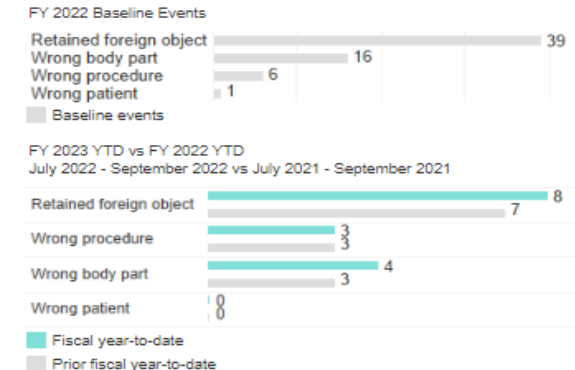
Serious Safety Event Rate



Falls with Injury



Procedural Serious Adverse Events



Balanced Scorecard Safety Metrics

OSHA Recordable Incidents

OSHA rate baselines and targets were restated this month

- Baseline OSHA rates and targets were restated because an Ohio OSHA audit captured 21 additional OSHA recordable incidents in the baseline period.
- All RHM baselines and targets were refreshed using data valued as of 11/9/2022.

RHM	Prior OSHA Rate Target	New OSHA Rate Target	Percent Change
California - Fresno	5.35	5.44	2%
Oregon - Idaho	4.28	4.28	0%
Illinois - Indiana	5.05	5.06	0%
Iowa - Nebraska	3.98	4.07	2%
Michigan	4.67	4.66	0%
Ohio	4.15	4.41	6%
Maryland	4.65	4.65	0%
New York	5.40	5.42	0%
TH Of New England	7.51	7.55	1%
Mid-Atlantic	5.49	5.49	0%
Trenton	4.07	4.07	0%
Athens	4.30	4.3	0%
Ft. Lauderdale	4.71	4.71	0%
THSC	4.96	5.07	2%
THAH	5.85	6.22	6%
TH PACE	8.11	8.08	0%
Trinity Health	5.11	5.14	1%

OSHA Events YTD FY 23 vs FY 22

- Total OSHAs down by 10%
- SPHM injuries down by 25%
- Strains and sprains down by 25%
- Sharps down by 7%

Seven RHMs achieved at least their target OSHA rates

October 2022 Scorecard: November 2021 – October 2022

OSHA Rate			
Stretch 6% Rate Reduction	Target 4% Rate Reduction	Threshold 2% Rate Reduction	Below Threshold
Trenton Mid-Atlantic California - Fresno THAH TH PACE	Iowa - Nebraska New York	Illinois - Indiana TH Of New England	THSC Oregon - Idaho Ohio Athens Maryland Ft. Lauderdale Michigan
31%	13%	13%	44%

Seven RHMs achieved at least their target OSHA rates

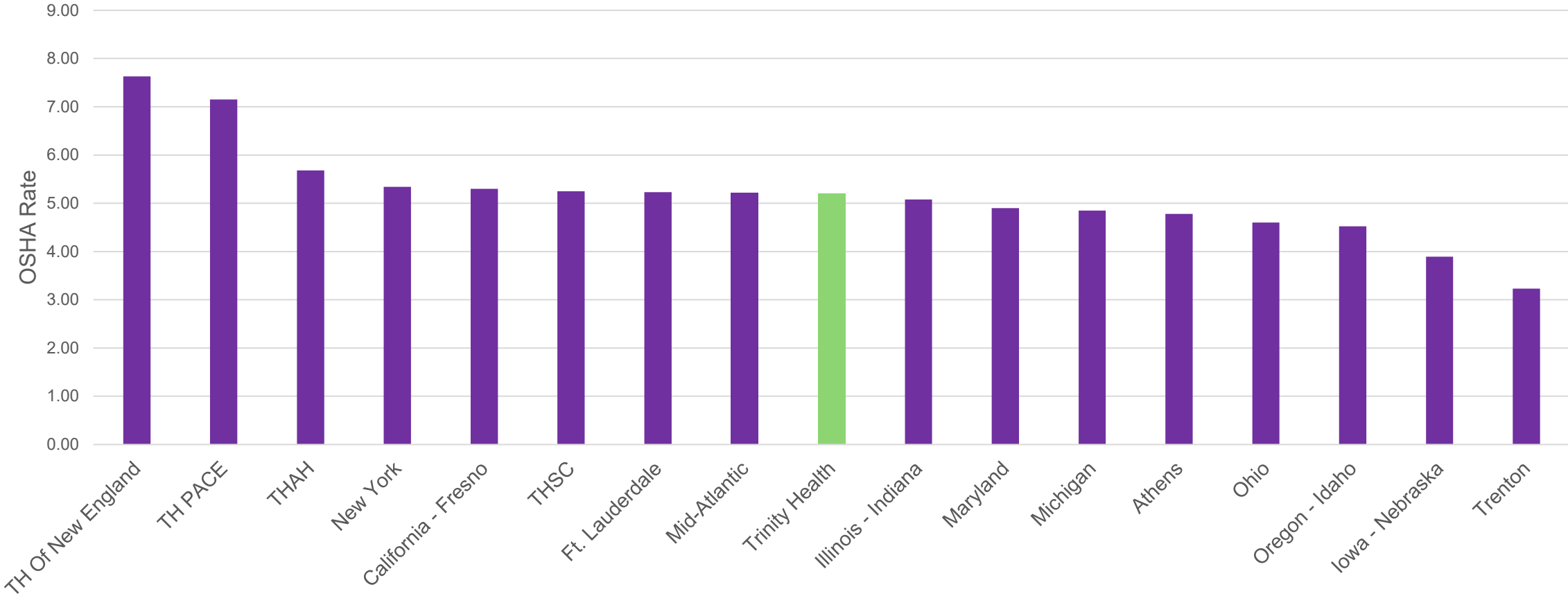
October 2022 Scorecard: November 2021 – October 2022

Regional Health Ministry	Actual OSHA Rate	Baseline OSHA Rate	Threshold OSHA Rate	Target OSHA Rate	Stretch OSHA Rate
Trenton	3.23	4.24	4.16	4.07	3.99
Mid-Atlantic	5.22	5.72	5.61	5.49	5.38
California - Fresno	5.30	5.67	5.56	5.44	5.33
THAH	5.68	6.48	6.35	6.22	6.09
TH PACE	7.15	8.42	8.25	8.08	7.91
Iowa - Nebraska	3.89	4.07	4.07	4.07	3.83
New York	5.34	5.65	5.54	5.42	5.31
Illinois - Indiana	5.08	5.27	5.16	5.06	4.95
TH Of New England	7.63	7.86	7.70	7.55	7.39
THSC	5.25	5.28	5.17	5.07	4.96
Oregon - Idaho	4.52	4.46	4.37	4.28	4.19
Ohio	4.60	4.59	4.50	4.41	4.31
Athens	4.78	4.48	4.39	4.30	4.21
Maryland	4.90	4.84	4.74	4.65	4.55
Ft. Lauderdale	5.23	4.91	4.81	4.71	4.62
Michigan	4.85	4.85	4.75	4.66	4.56
Trinity Health	5.20	5.35	5.25	5.14	5.03

RHM OSHA Rates

October 2022 Scorecard: November 2021 – October 2022

RHM OSHA Rates
November 2021 - October 2022



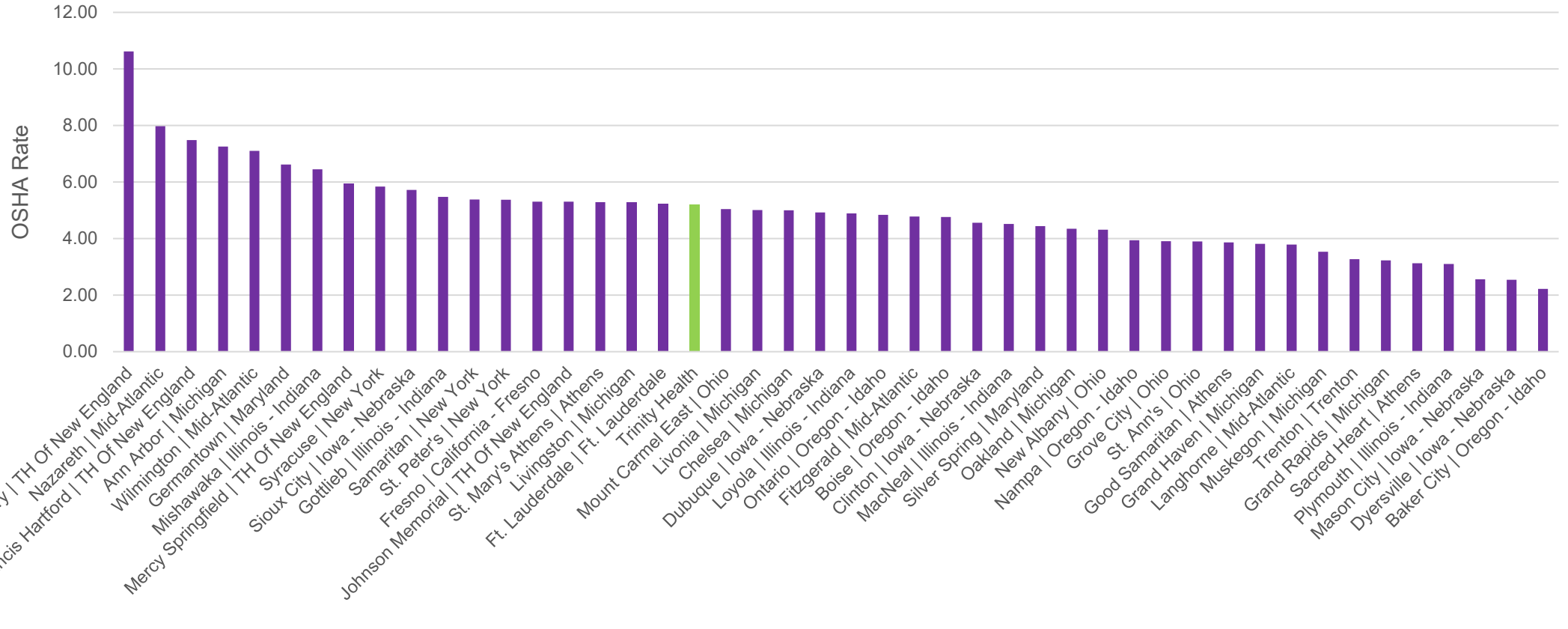
Ministry OSHA Rates

October 2022 Scorecard: November 2021 – October 2022

Ministry OSHA Rates

Acute Care Only

November 2021 - October 2022



RHM Incidents and Rates

October 2022 Scorecard

Threshold Percent Rate Reduction	Target Percent Rate Reduction	Stretch Percent Rate Reduction
2%	4%	6%

RHM	Baseline Incidents	Baseline Rate	Threshold Incidents	Threshold Rate	Target Incidents	Target Rate	Stretch Incidents	Stretch Rate	Actual Incidents Nov 21 – Oct 22	Actual Rate Nov 21 – Oct 22	Status	
California - Fresno	114	5.67	112	5.56	109	5.44	107	5.33	110	5.30	Stretch	●
Oregon - Idaho	182	4.46	178	4.37	175	4.28	171	4.19	186	4.52	Above baseline	●
Iowa - Nebraska	185	4.07	185	4.07	185	4.07	174	3.83	175	3.89	Target	●
Illinois - Indiana	431	5.27	422	5.16	414	5.06	405	4.95	413	5.08	Threshold	●
Michigan	757	4.85	742	4.75	727	4.66	712	4.56	757	4.85	Baseline	●
Ohio	212	4.59	208	4.50	204	4.41	199	4.31	209	4.60	Above baseline	●
Maryland	123	4.84	121	4.74	118	4.65	116	4.55	123	4.90	Above baseline	●
New York	506	5.65	496	5.54	486	5.42	476	5.31	476	5.34	Target	●
TH Of New England	363	7.86	356	7.70	348	7.55	341	7.39	344	7.63	Threshold	●
Mid-Atlantic	233	5.72	228	5.61	224	5.49	219	5.38	210	5.22	Stretch	●
Trenton	30	4.24	29	4.16	29	4.07	28	3.99	22	3.23	Stretch	●
Athens	68	4.48	67	4.39	65	4.30	64	4.21	73	4.78	Above baseline	●
Ft. Lauderdale	80	4.91	78	4.81	77	4.71	75	4.62	86	5.23	Above baseline	●
THSC	89	5.28	87	5.17	85	5.07	84	4.96	89	5.25	Baseline	●
THAH	70	6.48	69	6.35	67	6.22	66	6.09	61	5.68	Stretch	●
TH PACE	67	8.42	66	8.25	64	8.08	63	7.91	56	7.15	Stretch	●
Trinity Health	3,325	5.35	3,259	5.25	3,192	5.14	3,126	5.03	3,215	5.20	Threshold	●

RHM Monthly and FYTD Incidents and Rates

RHM	Target Incidents	Target Rate	Recent Month Incidents October 2022	Recent Month Rate October 2022	October vs Target	FYTD Incidents Jul 22 – Oct 22	FYTD Rate Jul 22 – Oct 22	FYTD vs Target
California - Fresno	109	5.44	8	4.21	●	41	5.54	●
Oregon - Idaho	175	4.28	25	6.92	●	67	4.79	●
Iowa - Nebraska	185	4.07	24	6.22	●	69	4.57	●
Illinois - Indiana	414	5.06	23	3.32	●	127	4.67	●
Michigan	727	4.66	74	5.31	●	261	4.96	●
Ohio	204	4.41	16	4.15	●	68	4.49	●
Maryland	118	4.65	14	6.34	●	44	5.12	●
New York	486	5.42	41	5.28	●	142	4.77	●
TH Of New England	348	7.55	25	6.54	●	95	6.46	●
Mid-Atlantic	224	5.49	19	5.41	●	67	5.06	●
Trenton	29	4.07	2	3.55	●	6	2.75	●
Athens	65	4.3	7	5.16	●	28	5.37	●
Ft. Lauderdale	77	4.71	9	6.12	●	37	6.56	●
THSC	85	5.07	11	7.38	●	32	5.55	●
THAH	67	6.22	7	6.64	●	16	4.41	●
TH PACE	64	8.08	5	7.15	●	12	4.65	●
Trinity Health	3,192	5.14	286	5.28	●	1,043	5.02	●

Falls with Injury

As of the FY23 October Scorecard, **53.8% of RHMs** have achieved Target for the Falls with injury level minor or greater measure

Trinity Health Acute Care Falls with Injury FY23 Target Progress	
Target	Below Target
<ol style="list-style-type: none"> Saint Agnes Medical Center (CA) Mount Carmel Health System (OH) Holy Cross Health (MD) St. Francis Medical Center (NJ) Trinity Health Mid-Atlantic (PA/DE) St. Mary's Health Care System (GA) Trinity Health of New England (MA/CT) 	<ol style="list-style-type: none"> MercyOne (IA) Illinois/Indiana Region Saint Alphonsus Health System (OR/ID) Trinity Michigan Holy Cross Hospital (FL) New York Region
46.2%	53.8%

Trinity Health IP Rehab Falls with Injury FY23 Target Progress	
Target	Below Target
0.2	> 0.2
<ol style="list-style-type: none"> Sunnyview Rehabilitation Hospital (NY) Mount Sinai Rehabilitation Hospital (CT) 	
50.0%	50.0%

Data Sources: Falls numerator- Acute inpatient falls data sourced from VOICE & MIDAS, along with self-reported data for St. Mary's Sacred Heart (GA) and St. Joseph's- Syracuse (NY). Patient days denominator- is sourced from the Hyperion Financial Management adjusted patient days report. Falls rates are calculated on a three-month rolling basis each month.

Targets: Targets are based on falls rates from January 2022 – March 2022.

Adjustment Factor: An adjustment factor is applied to the patient days denominator to match NDNQI patient days as closely as possible.



As of the FY23 October Scorecard, **45.5% of hospitals have achieved Target** for the Falls with injury level minor or greater measure

Trinity Health Acute Care Falls with Injury FY23 Target Progress	
Target	Below Target
<ol style="list-style-type: none"> 1. Saint Agnes Medical Center (CA) 2. Saint Alphonsus Medical Center- Baker City 3. Saint Alphonsus Medical Center- Ontario 4. MercyOne Medical Center- Mason City (IA) 5. MercyOne Medical Center- Dyersville (IA) 6. Loyola University Medical Center (IL) 7. Gottlieb Memorial Hospital (IL) 8. MacNeal Hospital (IL) 9. St. Joseph Mercy Livingston (MI) 10. Mount Carmel St. Ann's (OH) 11. Mount Carmel New Albany (OH) 12. Holy Cross Hospital- Silver Spring (MD) 13. Holy Cross Hospital- Germantown (MD) 14. Nazareth Hospital (PA) 15. St. Mary Medical Center (PA) 16. St. Francis Medical Center (NJ) 17. St. Mary's Sacred Heart Hospital (GA) 18. Saint Mary's Hospital (CT) 19. Johnson Memorial Hospital (CT) 20. St. Francis Hospital and Medical Center (CT) 	<ol style="list-style-type: none"> 1. Saint Alphonsus Medical Center- Boise 2. Saint Alphonsus Medical Center- Nampa 3. MercyOne Medical Center Clinton North (IA) 4. MercyOne Medical Center- Dubuque (IA) 5. MercyOne Medical Center- Sioux City (IA) 6. Saint Joseph Mishawaka Medical Center (IN) 7. Saint Joseph Plymouth Medical Center (IN) 8. Mercy Health Saint Mary's (MI) 9. Mercy Health Muskegon (MI) 10. St. Joseph Mercy Ann Arbor (MI) 11. St. Joseph Mercy Chelsea (MI) 12. St. Mary Mercy Livonia (MI) 13. St. Joseph Mercy Oakland (MI) 14. Mount Carmel East (OH) 15. Mount Carmel Grove City (OH) 16. Mount Carmel Diley Ridge (OH) 17. Mercy Fitzgerald Hospital (PA) 18. Saint Francis Hospital (DE) 19. St. Mary's Hospital (GA) 20. Holy Cross Hospital (FL) 21. St. Joseph's Hospital Health Center (NY) 22. St. Peter's Hospital (NY) 23. Samaritan Hospital (NY) 24. Mercy Medical Center (MA)
38.6%	61.4%

Data Sources: **Falls numerator-** Acute inpatient falls data sourced from VOICE & MIDAS, along with self-reported data for St. Mary's Sacred Heart (GA) and St. Joseph's- Syracuse (NY). **Patient days denominator-** is sourced from the Hyperion Financial Management adjusted patient days report. Falls rates are calculated on a three-month rolling basis each month.

Targets: Targets are based on falls rates from January 2022 – March 2022.

Adjustment Factor: An adjustment factor is applied to the patient days denominator to match NDNQI patient days as closely as possible.

Additional Focus Measure: Patient Event Reporting

Three RHMs achieved at least their target patient event reporting rates.

October 2022 Scorecard: November 2021 – October 2022

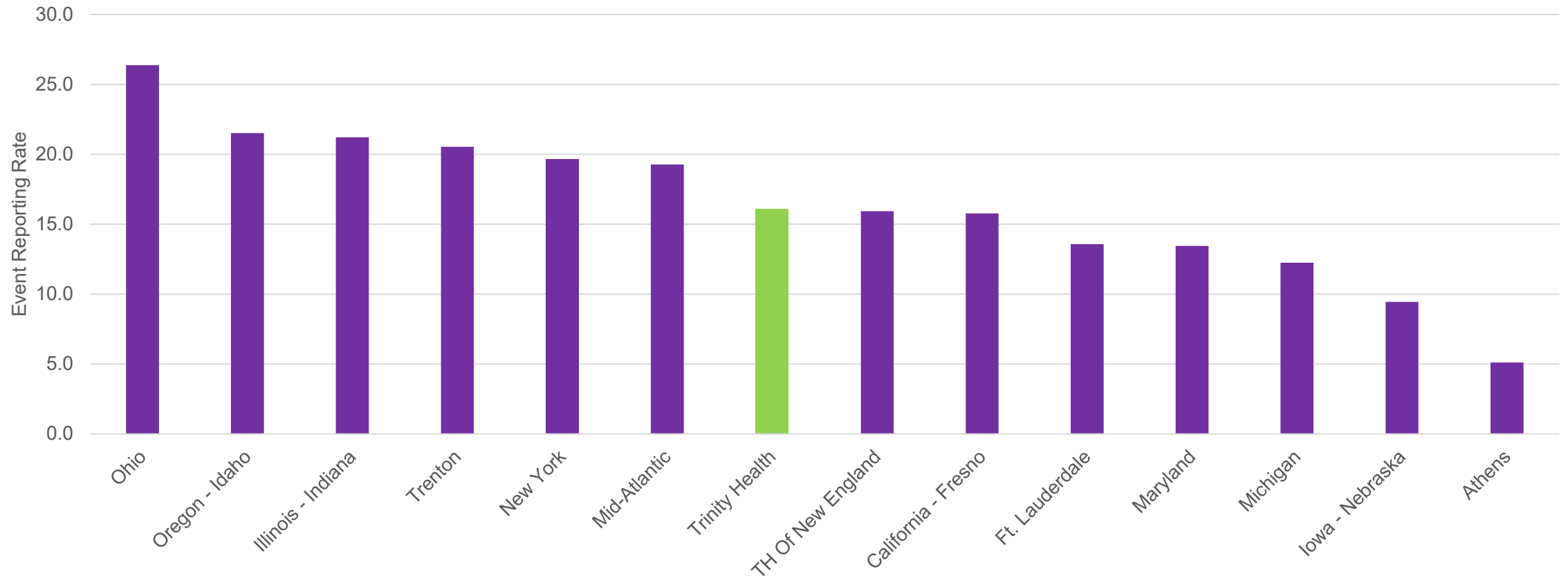
Threshold Percent Increase	Target Percent Increase	Stretch Percent Increase
5%	7.5%	10%

RHM	Baseline Events	Threshold Events	Target Events	Stretch Events	Actual Events Nov 21 – Oct 22	Status	
California - Fresno	303	318	326	333	312	Baseline	●
Oregon - Idaho	537	564	577	591	564	Baseline	●
Iowa - Nebraska	502	527	540	552	499	Below baseline	●
Illinois - Indiana	1,224	1,285	1,316	1,346	1,270	Baseline	●
Michigan	1,344	1,411	1,445	1,478	1,432	Threshold	●
Ohio	814	855	875	895	777	Below baseline	●
Maryland	235	247	253	259	228	Below baseline	●
New York	1,516	1,592	1,630	1,668	1,552	Baseline	●
TH Of New England	709	744	762	780	695	Below baseline	●
Mid-Atlantic	655	688	704	721	623	Below baseline	●
Trenton	72	76	77	79	63	Below baseline	●
Athens	67	70	72	74	78	Stretch	●
Ft. Lauderdale	204	214	219	224	214	Threshold	●
THSC	282	296	303	310	305	Target	●
THAH	24	25	26	26	27	Stretch	●
TH PACE	334	351	359	367	344	Baseline	●
Trinity Health	8,822	9,263	9,484	9,704	8,982	Baseline	●

RHM Patient Event Reporting Rates

October 2022 Scorecard: November 2021 – October 2022

RHM Patient Event Reporting Rates
Acute Care Only
November 2021 - October 2022



Ministry Patient Event Reporting Rates

October 2022 Scorecard: November 2021 – October 2022

Ministry Patient Event Reporting Rates

Acute Care Only

November 2021 - October 2022

