

Haiku – Application Setup for iPhone

This tip sheet is for Epic users granted access to Epic's mobile application. Haiku is Epic's mobile application for Android®, Apple iPhone®, or iPod® Touch devices. Use this tip sheet to step through the application setup on your iPhone® mobile device.

Try It Out

You receive an email notification that security has been granted to use Haiku.

- 1. Install Haiku by downloading the application from the Apple Store.
- 2. **From the device**, open the email notification. Click on the link in the email or enter the following link in the web browser. This link will attempt to auto configure Haiku settings on your mobile device.

https://mobileproxy.sjhsyr.org/mobileEconfig/config.html

- 3. Click on **Configure Haiku** on your mobile device.
- 4. Use your hyperspace login credentials to log into Haiku.

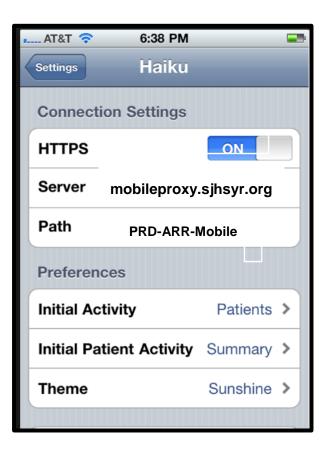
You Can Also...

Manually configure application for iPhone users. Use if you have a new device, deleted the app and need to configure, or when auto configuration is blocked by your mobile device.

- 1. Install Epic Haiku application with a download from the Apple Store (see step 1 above).
- 2. Launch the application from the home screen.
- 3. Go to settings app
- 4. Open Haiku settings



- 5. Enter **mobileproxy.sjhsyr.org** in the server information field.
- 6. Enter **PRD-ARR-Mobile** in the path information field.
- 7. Save changes
- 8. Launch the Haiku application
- 9. Use your hyperspace login credentials to log into Haiku.





DOCUMENT CONTROL TRACKING ANNUAL REVIEW / REVISIONS AS NEEDED		
CREATION REVISION REVIEW DATE	CREATION REVISION REVIEW AUTHOR	RECORD CONTENT REVISED OR IF REVIEW ONLY
9/27/18	Jodi Jones	Created tip sheet
10/01/18	Susan Frawley	Reviewed